



Quality Policy

Policy Statement

Meta Maya Environmental Pty Ltd (MME) is a niche Environmental Consultancy specializing in Asbestos and Hazardous material and is a wholly owned subsidiary of Pilbara Meta Maya Regional Aboriginal Corporation a 100% Aboriginal owned organisation. MME is based in Perth and focuses on delivering environmental services to Government Departments, Corporate sector and the general public nationally. The Environmental services portfolio includes Environmental consultancy, Hazardous Materials Management, Inventory of Hazardous Materials, Occupational Health and Safety as well as NATA accredited Laboratory Analysis services.

Quality Objectives

MME's management and staff are committed and will make every effort to:

- Ensure that all employees and contractors understand and utilise our quality system, procedures and processes to meet and exceed clients' and stakeholders' expectations.
- Improve clients' and stakeholders' satisfaction and trust in the company and our services.
- Continuously improve the quality of our services and underline processes to enhance our Quality System so that we may minimise unreliability and inefficiency.
- Comply to ISO 9001:2015, ISO 17025:2017, ISO 14001:2015, ISO 45001:2018, legislative and regulatory requirements of Australia.
- Uphold confidentiality, impartiality, and quality standards at the highest level to the services we provide to achieve a high degree of client satisfaction.

To achieve our objectives, we will:

- Ensure our management systems conform to the requirements of relevant legislation, standards, codes of practice and any other client-specific requirements:
 - ISO 9001:2015, ISO 17025:2017, ISO 14001:2015, and ISO 45001:2018
- Consult and collaborate with clients and stakeholders to ensure all their needs, requirements and realistic expectations are met.
- Provide ongoing resources, training, and development to ensure all employees and contractors are suitably skilled and/or trained to provide a high quality of service.
- Operate with a risk-based framework that meets the requirement of ISO 9001:2015, ISO 17025:2017, ISO 14001:2015, and ISO 45001:2018 to ensure all risks and opportunities are realised and addressed.
- Establish measurable quality targets, monitor/review our progress regularly to ensure the targets always remain relevant and achievable, and conduct management reviews for continuous improvement using the process approach of plan-do-check-act cycle methodology.
- Conduct audits to monitor and ensure consistency and the continuous improvement of our Integrated Management System.

Rachael Christensen - Chief Executive Officer

Date: 1/02/2023